

Sage Coffee Machine Not Working? Try These Checks First

Coffee machines are precision appliances, but a few common issues can be checked yourself before booking a repair.



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4 Things To Check Yourself First

These simple checks take a couple of minutes and could save you a call-out — or help our engineer diagnose the fault faster if you do book a repair.

1 Check The Plug & Power Socket

If the machine won't power on at all, check the plug is fully seated and test the socket with another appliance — also check any RCD/trip switch hasn't tripped.

2 Check Your Descale Schedule

Limescale build-up is the most common cause of heating and steam pressure problems, especially in hard-water areas like Suffolk. Run a descale cycle if it's overdue.

3 Check The Water Tank Is Seated Correctly

A water tank that isn't pushed fully home, or has been overfilled, is a common cause of leaks and misreadings on the machine's water level.



Check The Grinder For Blockages



A jammed grinder is often caused by a stray bean, foreign object, or overly oily beans clogging the burrs — check the hopper is clear before running it again.

Still not working after these checks? That's completely normal — it just means the fault needs a proper diagnosis. Give us a call with the brand, model and what you've already tried.